

Berths and Boat Storage Available

We currently have 12, 16 and 20m concrete floating berths available for lease at Havelock Marina plus secure enclosed compound space. There are also boatsheds available at Waikawa Marina.

Please contact the Marinas Administrator Sally Wright.



www.marlboroughmarinas.co.nz

The Marlborough Sounds Marinas are owned and operated by



Marina Contacts

	Ph (03)	Fax (03)	Mobile
Marinas Manager	Jeannine Paul 520 3306 573 7695	021 611 954	Email : Jeannine.Paul@pmnz.co.nz
Marinas Administrator	Sally Wright 520 3301 573 7695		Email : Sally.Wright@pmnz.co.nz
Marinas Operations Manager	Steve McKeown 520 3317 573 7695	021 663 736	Email : stevem@pmnz.co.nz
Marinas Supervisors			
Waikawa	Brian Carver / Graeme Hopkins 520 3395 573 7695 021 222 9512 Email : brian@pmnz.co.nz		
Picton	Dave Mahony / Graeme Hopkins 520 3390 573 7695 021 704 920 Email : dave.mahony@pmnz.co.nz		
Havelock	Geoff Hayter / Clare Humm / Ann Rutledge 574 2366 574 2348 021 242 9165 Email : havelocks@pmnz.co.nz		

Customer Service Centre Hours

Summer 0730 - 1700 hours
Winter 0800 - 1630 hours

Marina Business Profile: Spinnaker Restaurant, Waikawa Marina

The Spinnaker Restaurant enjoys a picture perfect location, perched on the 2nd floor, on the waters edge overlooking Waikawa Marina with stunning views out across the Bay.

Offering informal, casual café fare by day and à la carte dining in the evening, its a convenient and idyllic setting to relax and enjoy fresh seasonal fare, a glass of wine with a cheeseboard, or coffee and homemade baking.

Open for brunch, lunch and dinner The Spinnaker also offers catering services to suit individual requirements. "We're happy to make up a packed lunch or hamper for boaties to take out on the water, says chef Hillary Weaver, "or simply ease your caffeine-fix with a takeaway coffee."



Functions such as weddings and birthdays are a particular specialty. The Spinnaker has the capacity to cater for large groups with separate dining rooms available by arrangement. It's a popular venue for Christmas functions and is also open for Christmas lunch. Bookings are open now and strictly limited so if you fancy dining at Waikawa Marina this Christmas best to get your booking in smartly to avoid disappointment.

You can check out sample menus on the website

www.spinnakerwaikawa.co.nz

and make a booking at the restaurant by calling (03) 573 9152.

Staying In Touch With You By Email

Recently we undertook a significant database update to ensure our customer contact details are accurate. A key part of this exercise was identifying customer email addresses and confirming permission to communicate by email as appropriate. While we appreciate that some customers do not use email and others prefer not to receive communications from us by email, a significant proportion of our customers do.

Email is an efficient means for us to provide timely information to marina customers. As previously noted we plan to introduce an electronic newsletter that will be emailed to all those who wish to be kept up to date by email with marina procedures, news and developments. To enable us to do so we need to ensure that our database of email addresses is up to date and that we have your permission to communicate with you by email.



If we do not have your email address on file or if you don't want us to contact you by email please contact **Sally Wright Tel: 03 5203301 - or Sally.Wright@pmnz.co.nz.**

MARINA MATTERS

NEWSLETTER OF MARLBOROUGH SOUNDS MARINAS
Summer 2008 / 2009

Foreword

With the onset of summer we've put together a bumper edition of Marina Matters so that you are up to date with marina news in time for holiday boating. As usual at this time of year we remind you to take special note of the parking procedures, which are designed to minimise congestion.

The busiest period at the marinas is likely to be from Boxing Day through to January 5th. During the summer period we will again be employing students at Waikawa Marina to assist with traffic management. We appreciate there are issues with parking at Waikawa Marina on peak days and we're doing our best to minimise these. For example, we are introducing changes to the car/trailer parking areas (refer Parking article) and will be stepping up our car park patrols over peak periods to ensure that car parks designated for berth-holders are not used by unauthorised vehicles. To avoid any inconvenience please ensure you have your parking sticker attached appropriately.

Please note also the article about email addresses. If you're happy for us to contact you via email on matters relating to the marina please ensure that we have your email address on file and that you have added our email address marinas@pmnz.co.nz to your address book so that our emails to you don't end up in your Spam file.

If you are unsure about any marina procedures, our website: www.marlboroughmarinas.co.nz has a useful reference guide of the "Do's and Don'ts", however if you have any queries on site or need assistance with your boat, your marina supervisor will be happy to assist.

Included with this issue of the newsletter is your complimentary copy of the Tide Tables.

Wishing you a safe and enjoyable summer.

Jeannine Paul, Marinas Manager

Transferring Between Our Marinas

If you currently have a berth in Waikawa or Picton and would like a temporary transfer to Havelock Marina - or vice versa, you can now do so at discounted casual rates, subject to berth availability.

Inter-marina transfers at discounted casual rates are available to our berth-holders for up to 30 days. We offer a 20% discount on the normal casual rate plus if we are able to sub-lease your vacated berth while you are on transfer you will receive the normal sub-letting rebate.

Please note that this opportunity is subject to the availability of suitable berths for the duration of the transfer period. If you are interested in experiencing a different marina and enjoying a new boating environment please contact the marina supervisor of the marina you wish to visit (refer Marina Contacts on rear) to discuss your requirements and determine availability. Because of the availability of new berths at Havelock and the visitor bookings already reserved for Waikawa/Picton, the transfer opportunity is more likely to be applicable to those wishing to visit Havelock this year.

Customer Survey Underway

If we have your email address you should have received an email from us earlier in the month about participating in our marina customer survey. The survey aims to gather feedback about customers' satisfaction with our services and facilities so that we can ensure we are providing the best possible standard of customer care and delivering value for you as we move forward with our marina development activities.

We have contracted an independent research company, JRA (NZ) Ltd, to conduct the research on our behalf and invitations to participate in the on-line survey were distributed via email during the week beginning November 24th.

We recognise that not all our customers have email addresses and will therefore be unable to take part in the survey, which was specifically designed for on-line participation to make it easier to respond and more efficient to implement.

Your feedback is important to us so if you wish to be surveyed but do not have an email address or did not receive the survey email please contact **Jeannine Paul, Marinas Manager (Tel: 03 520 3306)** prior to December 8.



Car and Trailer Parking at Waikawa Marina During Peak Periods

Parking at the Launch Area – New Parking Zones

We are changing our car/trailer parking management at Waikawa Marina this year to make more parks available to short term parkers during peak periods. Historically we have had a significant number of long-stay users who arrive at the beginning of the holiday period with the result that there are only a small number of parks available for daily use.

- A number of car/trailer parks in the area close to the launching ramp at Waikawa Marina will be designated as **Day Parking** only (effective from December 12th).
- The balance of the car/trailer parking area on the Eastern side will be reserved for people parking for up to three days.
- If you are heading out on your boat for more than three days you will be directed to park in the car/trailer parks on the Western side of the marina.
- Once these areas are full we will divert you to Picton Marina where we have a large area available on Memorial Park.



Diversion to Picton Marina - Keep an Eye Out for the Parking Signs on the Roadside

On peak days when the car and trailer parking facilities at Waikawa Marina are full, you will be directed to park at Picton Marina in the Memorial Park parking area. (Please avoid parking on the roadside.) To minimise any inconvenience as soon as the Waikawa facilities are full we will be placing signs on the roadside at the corner of Waikawa Road and Beach Road, and also on Waikawa Road prior to the entrance to Picton Marina.

The roadside signage will also provide information about the status of the Waikawa Bay launching ramp. If this small parking area is full you will be referred to either Waikawa Marina, if there are parks available there, or to Picton Marina.



Boatshed and Compound Tenants - Return your Vehicle and Trailer

If you lease compound space or a boatshed at the marina you can help us alleviate congestion on peak days by taking your car and trailer back to the compound/boatshed when you've launched your boat. If you're concerned about sufficient space please contact your marina supervisor for assistance.

Away From Your Berth This Summer?

If you are planning to vacate your berth for a period this summer there is a good chance that we can sub-let it to a visiting boatie and reduce your fees proportionally.

While this offer is available at any time of the year, over the summer months (particularly from Christmas to the end of January) there is heavy demand for casual berths and a very good chance that we can sub-let your berth in your absence: especially if you have a berth at either Picton or Waikawa Marina.

Even if you are only vacating your berth for a few days our sub-letting scheme will still provide a return on your berthage fees. If we are able to sub-let your berth you will be credited a portion of your fees for each day that the berth is leased.

The sub-letting scheme is a great opportunity to reduce your fees with absolutely no downside for you. Our new computerized casual booking system provides a streamlined credit procedure – all you have to do is advise your Marina Supervisor, with as much notice as possible, of the dates you will be away from your berth.

Remember that sub-leasing or casual occupancy of your berths can only be undertaken through Port Marlborough.

Note: Trust Berth holders who wish to sub-let their berth can make arrangements directly with their tenants as appropriate, however we still need to approve any arrangements made.

Is Your Trailer Legal?

If you're bringing a trailer into the marina please ensure that it has an up to date Registration and Warrant of Fitness. Our marinas are open to full public use and all vehicles using the facilities are lawfully required to be registered and warranted. In addition to the legal requirements as manager Port Marlborough needs to be assured that all vehicles and trailers are operated safely in the marinas.

If you have any queries about registration and WOF requirements please contact **Steve McKeown, Marina Operations 03 520 3317**.

Sustainable Outcomes for Waikawa Swing Moorings

In our last newsletter we reported that the bulk resource consent application for swing moorings in Waikawa Bay had been adjourned to enable a sustainable long-term mooring plan to be developed. A working party comprising the Marlborough Berth and Mooring Association (representing mooring applicants) and Port Marlborough has been working hard since April, under the Chairmanship of a senior resource management planner from Marlborough District Council, to come up with a solution that will accommodate all of the moorings and allow space for future expansion of the marina.

With the support of the Harbourmaster, the Working Group has looked at how other regions allocate and manage mooring space. The Group has developed concepts around 'Managed Mooring Areas' within which moorings would be licensed, rather than individually requiring specific resource consents as at present. The ambition is that such a system would be managed by the Harbourmaster, and that licences would be tradable – thus ensuring that the existing investments of mooring holders are respected.

The Mooring Areas would be in fairly much the same area as the current moorings and would include space for any moorings that needed to be moved to provide for further marina development. Moorings in deeper water would use more space-efficient mooring tackle, and there may need to be some minor relocation of a number of moorings.

A final round of consultation with mooring applicants, concluded earlier this month, showed a strong level of support for these concepts. The Working Group is due to make its final report to the Resource Commissioner at the end of November. We are confident that long-term, sustainable tenure for swing moorings in Waikawa Bay will soon be a reality.

More Reminders to Keep the Marina Operations Flowing Smoothly

Keep use of the floating berths at the launching ramps as brief as possible

Please don't leave your boat at the launching ramp berths for an extended period of time. These berths are intended to be used to briefly accommodate boats while you're loading / unloading and parking your vehicle.

In Waikawa there is also a temporary berth space for loading and unloading at the end of Jetty 1.

Make sure your guests know where to park

Please ensure that over the peak season you advise any others who are accompanying you to the marina with their own vehicles to park in the sign-posted Visitors car parking areas. A visitors' car parking fee of \$5.00 per day should be deposited in the fee box alongside the parking areas.

Waikawa Marina Visitor Parking

Located in the southern car park between the Waikawa Boat Club and Vinnings.

Picton Marina Visitor Parking

Available as required in the grass area behind the tennis courts.

Havelock Marina Visitor Parking

Available in the designated Visitor Carpark near the Slip Inn.

Connection to Marina Shorepower

All berth holders should now be aware that we require unattended vessels connected to marina shore power to:

- use a round pin plug to International Standards IEC 309 with a screw lock rating giving an IP rating of at least 66, with an appropriate supply lead, and
- be wired in accordance with AS/NZS 3004:2002, and
- display a current electrical warrant of fitness (WOF).

While we have requested compliance with these requirements by Labour Weekend we understand that some berth holders have been unable to obtain an electrical WOF within this timeframe. Accordingly we are extending the timeframe for certification until the end of February but urge you to attend to the requirements as quickly as possible because of the legal compliance, insurance, and safety implications for both you and us.

We stress that the above rules apply when your boat is connected to shore power and you are not there.

If you do not have a round pin socket available at your berth and you wish to connect to shore power when you are not on your vessel please contact your marina supervisor and we will convert the socket as soon as we are able.



Please ensure that you take precautions to prevent the supply lead from sagging or from falling into the water. In particular, check that neither end of the supply lead could fall into the water if it should become disengaged.

Over the busy period we will be wheel clamping any vehicles not showing a berth-holder parking sticker that are parked in berth-holder car parks.